

## What information will be shared?

Connecting your Care shares adult health and social care, and children's health information including:

- Your name, address, and NHS number
- Appointments and hospital attendances
- Important clinical and social care history, including diagnoses, medicines and allergies
- Recent results, such as blood tests and x-ray/scan reports

Sensitive information that is excluded by law, and children's social care information will not currently be shared.

## Is my information safe?

Information about you is protected by current data protection legislation and must be kept confidential and secure.

## For more information



For more information about Connecting your Care visit:

[www.swlondon.nhs.uk/connectingyourcare](http://www.swlondon.nhs.uk/connectingyourcare)

## Contact us



[connectingyourcare@swlondon.nhs.uk](mailto:connectingyourcare@swlondon.nhs.uk)



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South West London

Health & Care  
Partnership

# Connecting your Care

We're improving the way we connect your care across south west London. Soon, health and care professionals will be able to access your records from other NHS services when you need them to.



## What is Connecting your Care?

Connecting your Care brings together health and care services across south west London, to improve the way information about you is shared. This means it is quickly and safely available to the health and care professionals who need to see it, to make better and quicker decisions about your care and treatment.

Some services in south west London, such as hospitals and GP practices, have been sharing information in this way since 2019. From September 2020, even more organisations across south west London will be permanently adopting this way of sharing information.

## Why is it important?

Health and care professionals will have access to a real-time electronic, read-only version of your important health or care information, which can be critical when assisting you in an emergency.

## What are the benefits to you?

- Important information is immediately visible to the people caring for you
- Decisions about your care can be made quickly
- You can avoid unnecessary and/or repeated appointments and tests
- It is easy to see the other people and organisations who are providing care to you
- It helps people in different organisations to work together to improve your care and experience
- It provides better audit trails so you can see who has accessed your information.

## Which organisations are in Connecting your Care?

From September 2020, the following organisations will be part of the connecting your care programme:

- Hospitals
- GP practices
- Community Services
- Mental Health Services
- Social Care Services
- NHS 111 and Out of Hours services
- Some hospices, community pharmacies and care homes

## Expanding Connecting your Care outside of south west London

In response to the Covid-19 pandemic, information sharing between hospitals and GPs has been expanded to include other areas outside of south west London.

Moving forward, we expect this way of sharing information to be expanded to include more services across London and surrounding counties.

